

## Appendix 1 Confidential

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 390626	Mr A	£20,166.26	18.06.07 to 29.11.10	
Summary	<p>This invoice was raised on 08<sup>th</sup> August 2013.</p> <p>Benefit claim was assessed from 18<sup>th</sup> August 2007; however, after a fraud/police investigation it was discovered in March 2013 that this was a false claim from the outset under a false name. Benefit claim was cancelled from the start of the claim and an invoice was raised.</p> <p>Claimant was imprisoned for other fraud activities.</p> <p>Claimant died on 08<sup>th</sup> August 2020</p>			
<b>Total Sundry Debt</b>	<b>£20,166.26</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 382935	Ms J	£13,237.47	03.09.07 to 22.06.09	
Summary	<p>Invoices raised on 10<sup>th</sup> June 2009 and 07<sup>th</sup> July 2009.</p> <p>First invoice was raised due to a new rent officer decision on the levels of acceptable rent due to uninformed changes in household composition.</p> <p>Second invoice was raised as we were uninformed that the claimant had vacated the property and had moved out of the borough.</p> <p>We followed normal avenues of collection to recover the debt and the case went to our legal section at the time to pursue the debt in the county court and payments were being received. However, when the claimant died a balance of the debt was still outstanding.</p> <p>Claimant died on 29<sup>th</sup> April 2019.</p>			
<b>Total Sundry Debt</b>	<b>£13,237.47</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 361024	Mr M	£12,552.78	10.04.17 to 19.09.19	
Summary	<p>This invoice was raised on 21<sup>st</sup> October 2019.</p> <p>Claim was assessed based on the claimant being in receipt of Employment Support Allowance.</p> <p>We were subsequently informed in September 2019 that his entitlement to this benefit had ceased by the DWP, and he did not supply proof of any alternative income.</p> <p>Claimant died on 21<sup>st</sup> October 2020.</p>			
<b>Total Sundry Debt</b>	<b>£12,552.78</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 352716	Mr M	£11,892.44	24.03.14 to 06.02.17	
Summary	<p>This invoice was raised on 10<sup>th</sup> May 2017.</p> <p>Non dependant easement was removed from the claim from 24<sup>th</sup> March 2014. The easement should have been only for 26 weeks but was left on in error, so no non-dependant deduction was being taken from the claim.</p> <p>The invoice was being recovered from ongoing benefit payments, but a balance is still outstanding on the claim.</p> <p>Claimant died on 21<sup>st</sup> March 2021.</p>			
<b>Total Sundry Debt</b>	<b>£11,892.44</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 416364	Ms C	£23,888.73	25.09.06 to 11.04.11	
Summary	<p>This invoice was raised on 19<sup>th</sup> April 2011.</p> <p>As a result of a fraud investigation, it was discovered that the claimant had an undisclosed partner for this period. We started recovering the debt. However, when the claimant died a balance of the debt was still outstanding due to no method now available to recover the debt the debt needs to be written off.</p> <p>Claimant died on 05<sup>th</sup> September 2015.</p>			
<b>Total Sundry Debt</b>	<b>£23,888.73</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 434401	Mr B	£11,686.10	20.01.14 to 25.07.16	
Summary	<p>This invoice was raised on 21<sup>st</sup> July 2016.</p> <p>This claim was assessed based on pension credits. We were then informed in July 2016 by the DWP, that the claimant had capital over the capital limit of £16,000. Arrangement was made to clear the debt, but a balance is still outstanding.</p> <p>Claimant died on 04<sup>th</sup> August 2017.</p>			
<b>Total Sundry Debt</b>	<b>£11,686.10</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 440408	Ms I	£10,828.32	07.06.10 to 21.03.16	
Summary	<p>Multiple invoices raised on 13<sup>th</sup> July 2015.</p> <p>Claimant was originally on income support.</p>			

	<p>After a fraud investigation it was discovered that there were multiple limited periods where the claimant was not in receipt of income support. Reassessments were done for these periods and invoices raised. Overpayments were being recovered from ongoing benefit, but a balance is still outstanding.</p> <p>Claimant died on 15<sup>th</sup> September 2017.</p>
<b>Total Sundry Debt</b>	<b>£10,828.32</b>

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 402459	Mr O	£6,660.37	07.04.08 to 01.12.14	
Summary	<p>This invoice was raised on 01<sup>st</sup> December 2014.</p> <p>Claim was originally assessed on 100% liability. Subsequently informed by her landlord A2D that the claimant was only liable for 50% of the liability. Invoice was raised and was being recovered from ongoing benefit, but a balance is still outstanding.</p> <p>Claimant died on 27<sup>th</sup> July 2023</p>			
<b>Total Sundry Debt</b>	<b>£6,660.37</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 422112	Ms S	£6,259.61	25.11.19 to 26.09.22	
Summary	<p>Two invoices were raised on 12<sup>th</sup> July 2022 and 27<sup>th</sup> September 2022.</p> <p>First invoice of £6187.39 was raised due to a review where we discovered that the claimant's entitlement to Attendance Allowance had ceased. The second invoice of £72.22 was raised as we were informed that the claimant had deceased.</p>			

	Claimant died on 16 <sup>th</sup> September 2022.
<b>Total Sundry Debt</b>	<b>£6,259.61</b>

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 437330	Ms C	£6,264.90	14.04.14 to 21.09.15	
Summary	<p>Two invoices were raised on 02<sup>nd</sup> December 2014 and 09<sup>th</sup> March 2016.</p> <p>First invoice was a limited cancellation due to the claimant's capital being over the capital limit of £16,000 and her employment support allowance had ceased.</p> <p>Second invoice was a limited cancellation due to the claimant's job seekers allowance entitlement ceasing.</p> <p>Claimant died on 06<sup>th</sup> February 2019.</p>			
<b>Total Sundry Debt</b>	<b>£6,264.90</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 441261	Ms M	£5,218.53	13.07.15 to 23.03.15	
Summary	<p>This invoice was raised on 11<sup>th</sup> September 2015.</p> <p>Due to information received from the DWP we were informed that the claimant was receiving an undisclosed private pension. We were recovering the overpayment from ongoing benefit payments, but a balance is still outstanding.</p> <p>Claimant died on 26<sup>th</sup> March 2016.</p>			
<b>Total Sundry Debt</b>	<b>£5,218.53</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 424673	Mr J	£5,470.79	23.04.12 to 23.12.13	
Summary	<p>Two invoices were raised on 12<sup>th</sup> December 2013 and 20<sup>th</sup> December 2013.</p> <p>Due to a fraud investigation the first invoice was created as undisclosed Industrial Injuries Benefit was added to the claim. The second invoice was created as due to the fraud investigation, the claim was cancelled as the claimant had capital/assets over the capital limit of £16,000.</p> <p>Claimant died on 16<sup>th</sup> August 2020.</p>			
<b>Total Sundry Debt</b>	<b>£5,470.79</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 422222	Ms S	£57,929.09	08.01.09 to 10.04.17	
Summary	<p>This invoice was raised on 28<sup>th</sup> October 2019.</p> <p>This claim was cancelled after a DWP fraud investigation which confirmed that this was a false claim and there was no liability to pay rent as she was claiming benefit in different boroughs at the same time.</p> <p>Claimant died on 27<sup>th</sup> September 2023.</p>			
<b>Total Sundry Debt</b>	<b>£57,929.09</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 379566	A2Dominion 113 Uxbridge Road W5 5TL	£21,878.01		
Summary	The following A2D tenants have invoices raised and outstanding:			

	<ul style="list-style-type: none"> <li>• Ms LB – Original invoice raised on 25<sup>th</sup> October 2010 for £11,918.21 (ref 80070550x) – balance outstanding £9918.21.</li> <li>• Mr GL – Original invoice raised on 01<sup>st</sup> February 2012 for £11,677.95 (ref 800463438) – balance outstanding £6677.95.</li> <li>• Mr FW – Original invoice raised on 18<sup>th</sup> April 2013 for £10,281.85 (ref 800548711) – balance outstanding £5281.85.</li> </ul> <p>In all three cases the tenants were moved permanently into care homes. However, neither A2D nor ourselves were notified of this in a timely manner. Hence when this was discovered large overpayments were created. There were no assets to recover from the tenants to clear these overpayments.</p> <p>In each case the landlord A2D were billed to recover the invoice. However, A2D disputed paying back these invoices as they were not aware the tenant's had vacated as well.</p> <p>To resolve this matter a mediation meeting was arranged in September 2017 with A2D and Terry Collier to discuss a suitable resolution for both parties. It was agreed that the invoices would be split so that A2D would make a contribution totalling £12,000 towards the overpayments and that Spelthorne would not pursue the outstanding balances and the remainder would be written off.</p>
<b>Total Sundry Debt</b>	<b>£21,878.01</b>

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 391007	Mr A	£49,561.44	04.12.06 to 03.12.12	
Summary	<p>This invoice was raised on 22<sup>nd</sup> January 2013.</p> <p>As a result of a DWP / Local authority and Police fraud investigation which was started in November 2012, it was discovered that this was a false claim from the outset; conspiracy to commit fraud by false representation. Benefit claim was cancelled from the start of the claim and an invoice was raised.</p> <p>No method of debt recovery available to recover the debt as unable to trace.</p>			
<b>Total Sundry Debt</b>	<b>£49,561.44</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 397247	Mr A	£33,458.61	10.03.08 to 04.06.12	
Summary	<p>This invoice was raised on 15<sup>th</sup> March 2013.</p> <p>As a result of a DWP / Local authority and Police fraud investigation which was started in November 2012, it was discovered that this was a false claim from the outset; conspiracy to commit fraud by false representation. Benefit claim was cancelled from the start of the claim and an invoice was raised.</p> <p>No method of debt recovery available to recover the debt as unable to trace.</p>			
<b>Total Sundry Debt</b>	<b>£33,458.61</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 375450	Ms M	£35,613.37	07.03.05 to 21.12.09	
Summary	<p>This invoice was raised on 06<sup>TH</sup> January 2012.</p> <p>Claim was initially assessed based on income support entitlement. As a result of a DWP and Local authority fraud investigation the claimant was not entitled to income support entitlement and the benefit claim was cancelled for the above period.</p> <p>The claimant has moved to the USA in October 2012 so there is no method of debt recovery available to recover the debt.</p>			
<b>Total Sundry Debt</b>	<b>£35,613.37</b>			



Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 407807	Ms LJ	£10,653.65	10.09.12 to 08.08.16	
Summary	<p>Two invoices were raised on 06<sup>th</sup> December 2016.</p> <p>Claim was assessed on the basis that the claimant was in receipt of Employment Support Allowance.</p> <p>As a result of a DWP investigation in November 2016, it was decided by the DWP that she was not entitled to this benefit as she had capital over £16,000 which was above the capital limit for a limited period of time from 2012 to 2016.</p> <p>We were recovering the overpayment from ongoing benefit payments until claimant moved to universal credit, but a balance is still outstanding.</p> <p>Unable to continue to recover due to financial circumstances and medical / mental ill health as confirmed by the DWP and in line with the DWP's decision on their overpayment.</p>			
<b>Total Sundry Debt</b>	<b>£10,653.65</b>			

Type of Debt (reference no.)	Name and address	Amount £	Period	Comments
Housing Benefits 408877	Ms O	£30,607.85	24.01.05 to 31.01.11	
Summary	<p>This invoice was raised on 26<sup>th</sup> March 2012.</p> <p>Claim was originally assessed based on income support entitlement.</p> <p>After a DWP investigation the claim was cancelled as she was not a permanent resident in the UK.</p> <p>The claimant is resident in the USA so there is no method of debt recovery to recover the debt. The DWP have an arrest warrant held if she should ever enter the UK again.</p>			
<b>Total Sundry Debt</b>	<b>£30,607.85</b>			

## Housing Options

Type of Debt (reference no.)	Name and address	Amount £	Year	Comments
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Type of Debt (reference no.)	Name and address	Amount £	Year	Comments
Sales Ledger Customer Code: 41556	Mr S	4,804.87	2018	
Summary	In order to avoid homelessness, Mr S was given a Homeless Prevention Loan which he should have paid back in instalments. Payments were not received. Two arrears letters sent and passed for further recovery action in March 2023. No response received and current address not certain. Debt now almost 6 years old.			
<b>Total Sundry Debt</b>	<b>£4,804.87</b>			

Type of Debt (reference no.)	Name and address	Amount £	Year	Comments
Sales Ledger Customer Code: 52328	Miss H	4,456.31	2023	
Summary	Miss H was placed into emergency accommodation in November 2022. There was multi-agency involvement but a lack of engagement on Miss H's part with all agencies, part of which led to Housing Benefit not being paid for the accommodation charges and Miss H did not pay her personal charges either. The current address for Miss H is not known and given issues around Domestic Violence and Child Protection I believe it unlikely that payment of this debt will be realised. Would therefore ask that the debt be written off.			
<b>Total Sundry Debt</b>	<b>£4,456.31</b>			